| Performance Indicator  | Unit | Target | Result | Status | Direction<br>of Travel |
|--|------|--------|--------|--------|------------------------|
| 6-month performance update 2013/14   |      |        |        |        |                        |
| All pupils: 5 or more A*-C GCSE including English and Maths                    | %    | 62     | 62     | GREEN  |                        |
| All our schools are judged to be good or outstanding by OFSTED                 | %    | 100    | 80.3   | AMBER  |                        |
| Children who are looked after per 10,000                                       | No.  | 78.6   | 90.7   | RED    |                        |
| Looked after children with three or more placements during the year            | %    | 11.0   | 11.2   | AMBER  |                        |
| Children who were the subject of a child protection plan per 10,000            | No.  | 54.6   | 64.3   | RED    | ₽                      |
| Average time between a child entering care and moving in with adopters (days)  | No.  | 636    | 591    | GREEN  | ₽                      |
| Overall absence in maintained & academy primary schools                        | %    | 4.5    | 4.5    | GREEN  |                        |
| Overall absence in maintained & academy secondary schools                      | %    | 6.0    | 6.0    | GREEN  |                        |
| Families engaged on the Stronger<br>Families Stronger Communities<br>Programme | No.  | 308    | 275    | AMBER  | •                      |
| Stronger Families Stronger Communities families 'turned around'                | %    | 1.7    | 3.4    | GREEN  | •                      |
| Council-run childcare providers & children's centres are good or outstanding   | %    | 80     | 95     | GREEN  | ₽                      |
| Prevalence of breast-feeding at 6-8<br>weeks from birth                        | %    | 72.0   | 72.9   | GREEN  | •                      |
| Young people aged 16 – 18 who are Not<br>in Education, Employment or Training  | %    | 8.1    | 8.0    | GREEN  | ₽                      |

| Performance Indicator   | Unit | Target | Result | Status | Direction<br>of Travel |
|---|------|--------|--------|--------|------------------------|
| Care leavers not in education, employment or training   | %    | 36.0   | 37.3   | AMBER  |                        |
| Court disposals resulting in custodial sentences  | %    | 4.5    | 6.3    | AMBER  |                        |
| Reduce the number of first time entrants (FTE) to the youth justice system                        | No.  | 34     | 48     | RED    | ₽                      |
| CPP 2.1 Police recorded total crime   | No.  | 11,790 | 11,256 | GREEN  |                        |
| CPP 2.2 Police recorded assaults with injury (proxy for alcohol related crime)                    | No.  | 766    | 739    | GREEN  | •                      |
| CPP 2.4 Percentage of adults leaving<br>drug treatment who do so as a planned<br>exit             | %    | 50     | 45     | AMBER  | ₽                      |
| CPP 2.7 Number racist and religiously motivated crimes and incidents                              | No.  | 126    | 104    | GREEN  | •                      |
| CPP 2.8 Number of disability motivated hate incidents and crimes                                  | No.  | 30     | 22     | GREEN  | •                      |
| CPP 2.9 % of LGBT hate crime prosecutions that resulted in conviction                             | %    | 85     | 81.3   | AMBER  |                        |
| CPP 4.1 Alcohol related hospital admissions per 100,000 population                                | No.  | 853.8  | 742.1  | GREEN  |                        |
| Stopping smoking (4 week smoking quitters)  | No.  | 500    | 406    | AMBER  | ₽                      |
| Corp 1.7.4 Percentage of finalised<br>Domestic Violence prosecutions<br>resulting in a conviction | %    | 68.4   | 69.7   | GREEN  |                        |
| CPP 4.7 % Social care clients receiving<br>Self Directed Support                                  | No.  | 75.0   | 71.1   | AMBER  |                        |

| Performance Indicator  | Unit | Target | Result | Status | Direction<br>of Travel |
|--|------|--------|--------|--------|------------------------|
| CPP 4.6 Delayed transfers of care  | No.  | 11     | 4.4    | GREEN  |                        |
| AOHRx01. % of carers who receive an assessment and services or advice/information  | %    | 48.0   | 20.3   | AMBER  |                        |
| AOHRx02. Permanent admissions of younger adults to residential and nursing care homes per 100,000 population   | No.  | 8.0    | 9.6    | RED    | ₽                      |
| AOHRx03. Permanent admissions of<br>older adults (65+) to residential and<br>nursing care homes per 100,000<br>population                                | No.  | 417.0  | 479.7  | RED    | ₽                      |
| AOHRx05. % of Quality Audits completed (Safeguarding adults)   | %    | 50     | 50     | GREEN  | •                      |
| CPP 5.1 - % council homes that meet the<br>Decent Homes Standard   | %    | 98.5   | 98.3   | AMBER  | •                      |
| CPP 5.2 - Private sector vacant dwellings returned into occupation or demolished   | No.  | 76     | 81     | GREEN  |                        |
| DOHRx10. Increase in the number of<br>households where homelessness was<br>prevented due to casework by the<br>council                                   | No.  | 1,100  | 1,731  | GREEN  | •                      |
| Corp 1.2.2 Increase in the percentage of<br>people receiving Supporting People<br>services who have established or are<br>maintaining independent living | %    | 68.0   | 78.2   | GREEN  |                        |
| Corp 1.3.5 Increase in the energy efficiency of local authority owned homes  | No.  | 62.7   | 62.9   | GREEN  |                        |
| EOHRx05. Housing Tenants: Rent collected as proportion of rent due   | %    | 98.7   | 98.4   | AMBER  | •                      |
| CPP 6.2 Residual household waste per household (Kg)  | No.  | 198.7  | 203.5  | AMBER  | •                      |

| Performance Indicator  | Unit | Target | Result  | Status | Direction<br>of Travel |
|--|------|--------|---------|--------|------------------------|
| CPP 6.3 Percentage of household waste sent for reuse, recycling and composting   | %    | 32.0   | 25.4    | RED    | ŧ                      |
| DOHRx03. Decrease in the percentage of municipal waste landfilled  | %    | 5.0    | 16.0    | AMBER  | ŧ                      |
| DOHRx04. Missed Refuse Collections   | No.  | 0.0    | No data |        | -                      |
| DOHRx05. Missed Recycling Collections  | No.  | 0.0    | No data |        | -                      |
| EOHRx01. % of invoices for commercial goods and services that were paid within 30 days   | %    | 94.0   | 94.8    | GREEN  |                        |
| EOHRx03. % of council tax collected  | %    | 56.5   | 55.7    | AMBER  | ₽                      |
| EOHRx04. % of non-domestic rates collected   | %    | 60.8   | 60.9    | GREEN  | ₽                      |
| EOHRx06. Average number of working<br>days / shifts lost per Full Time Equivalent<br>(FTE) due to sickness absence so far<br>this year (not including schools) | No.  | 5.0    | 5.2     | AMBER  | ŧ                      |
| EOHRx07. Average number of working<br>days / shifts lost per Full Time Equivalent<br>(FTE) due to short term sickness<br>absence (not including schools)       | No.  | 1.8    | 2.0     | AMBER  | ŧ                      |
| EOHRx08. Average number of working<br>days / shifts lost per Full Time Equivalent<br>(FTE) due to long term sickness absence<br>(not including schools)        | No.  | 3.3    | 3.2     | GREEN  | ŧ                      |
| EOHRx09. Percentage staff whose disability status is not known (those who have declined to specify are excluded).  | %    | 14.9   | 13.4    | GREEN  | ₽                      |
| EOHRx10. Percentage staff whose<br>Ethnicity is not known (those who have<br>declined to specify are excluded).  | %    | 12.5   | 11.3    | GREEN  | ŧ                      |

| Performance Indicator   | Unit | Target | Result | Status | Direction<br>of Travel |
|---|------|--------|--------|--------|------------------------|
| EOHRx11. Percentage staff whose sexuality is not known (those who have declined to specify are excluded).                                   | %    | 22.3   | 19.9   | GREEN  | +                      |
| EOHRx13. % of authority buildings<br>open to the public with all public areas<br>suitable for and accessible to people with<br>disabilities | %    | 89.0   | 88.2   | AMBER  |                        |
| EOHRx29. Recruitment - Percentage of<br>White UK British applicants that have<br>been offered a job   | %    | 10.0   | 11.1   | AMBER  | New<br>indicator       |
| EOHRx30. Recruitment - Percentage of<br>BME applicants that have been offered a<br>job  | %    | 10.0   | 7.4    | RED    | New<br>indicator       |
| EOHRx31. Recruitment - Percentage of<br>White Other applicants that have been<br>offered a job  | %    | 10.0   | 6.4    | RED    | New<br>indicator       |
| EOHRx32. Recruitment - Percentage of<br>White Irish applicants that have been<br>offered a job  | %    | 10.0   | 12.7   | GREEN  | New<br>indicator       |
| EOHRx33. Recruitment - Percentage of<br>Disabled applicants that have been<br>offered a job   | %    | 13.7   | 14.5   | GREEN  | New<br>indicator       |
| EOHRx34. Recruitment - Percentage of LGBT applicants that have been offered a job   | %    | 9.9    | 11.5   | GREEN  | New<br>indicator       |
| BOHRx01. Total number of Stage 1 complaints   | No.  | 822    | 842    | AMBER  |                        |
| BOHRx02. % of Stage 1 complaints upheld or partially upheld   | %    | 31     | 28     | GREEN  | •                      |
| BOHRx03. Total number of Stage 2 complaints   | No.  | 78     | 110    | RED    | •                      |
| BOHRx04. % of Stage 2 complaints upheld or partially upheld   | %    | 21.7   | 17.3   | GREEN  | •                      |
| BOHRx05. Total number of Local Government Ombudsman complaints  | No.  | 36     | 40     | AMBER  | ₽                      |

| Performance Indicator   | Unit | Target | Result | Status | Direction<br>of Travel |
|---|------|--------|--------|--------|------------------------|
| BOHRx06. Number of Local Government<br>Ombudsman complaints upheld or<br>partially upheld   | No.  | 6      | 3      | GREEN  | ₽                      |
| Corp 3.4.1 - Increase in the number of e-<br>petitions submitted to council   | No.  | 0      | 21     | GREEN  | ŧ                      |
| FOHRx01. Number of people watching web cast of "Open Door" sessions   | No.  | 0      | 5,360  | GREEN  | Ŧ                      |
| FOHRx02. Increase in web cast views of council and cabinet meetings   | No.  | 8,951  | 14,563 | GREEN  | •                      |
| Late annuals from 2012/13   |      |        |        |        |                        |
| Proportion of children living in poverty  | %    | 20.1   | 19.6   | GREEN  | •                      |
| Healthy weight in primary school age<br>children in Reception - percentage of<br>children measured this year who are a<br>healthy weight            | %    | 78     | 80     | GREEN  | •                      |
| Healthy weight in Primary school age<br>children in Year 6 (10-11 years) –<br>percentage of children measured this<br>year who are a healthy weight | %    | 67.5   | 69     | GREEN  | ₽                      |
| School aged young people who have<br>drank alcohol in the last 7 days as<br>measured by year-on-year reduction<br>(Years 7-11)                      | %    | 26     | 14     | GREEN  | •                      |
| Key Stage 2 Level 4+ (Gap in attainment<br>for Special Educational Needs (SEN)<br>pupils)   | %    | 53     | 51.3   | GREEN  | •                      |
| Learners eligible for Free School Meals<br>(FSM) Gap as a percentage attaining 5+<br>A*-C grades in GCSEs including English<br>and Maths            | %    | 26     | 38     | RED    | ŧ                      |
| Key Stage 2 Level 4+ (Gap in attainment for Free School Meals (FSM) pupils)   | %    | 19     | 25.1   | RED    | •                      |

| Performance Indicator   | Unit | Target | Result | Status | Direction of Travel |
|---|------|--------|--------|--------|---------------------|
| Rate of youth offending per re-offender   | %    | 2.6    | 3.7    | RED    |                     |
| CPP 2.4 Percentage of adults leaving<br>drug treatment who do so as a planned<br>exit   | %    | 50     | 56     | GREEN  |                     |
| Corp 1.5.1 Increase in the percentage<br>of adults with learning disabilities known<br>to the council in paid employment  | %    | 13     | 13.3   | GREEN  | •                   |
| Corp 2.2.8 Access to jobs - the<br>percentage of people who can travel to a<br>place of employment within 20 minutes<br>either by public transport or by walking. | %    | 99.4   | 99.6   | GREEN  | •                   |
| Corp 2.4.7 Enforcement notices regarding appearance of sites/buildings  | No.  | 32     | 27     | GREEN  |                     |
| DOHRx07. Reduction in Carbon<br>Dioxide emissions per capita  | %    | 24     | 23.2   | AMBER  | ₽                   |
| DOHRx12. Carbon dioxide emissions attributable to transport (kilo tonnes)   | No.  | 284    | 301    | AMBER  |                     |
| Annual percentage reduction in local<br>authority produced carbon dioxide<br>equivalent emissions (CO2e temperature<br>adjusted data)                             | %    | 4      | 7.06   | GREEN  |                     |